

Village Voices Cookies & Privacy last updated 8th October 2024

Cookies

We only use the Google Analytics Cookie to collect statistics about access to our website and not personal information. We use no other cookies.

Privacy

This privacy notice tells you what to expect us to do with your personal information.

To view our General Data Protection Policy please click the following link: [GDPR Policy | VillageVoices.](#)

You can contact us via email by clicking on the [Contact us](#) menu item at the top right of the website and completing the relevant form.

What information we collect, use, and why:

We collect or use the following information from enquiries about joining the choir, about hiring the choir and general queries:

- Contact details (e.g. name, address, telephone number or personal email address)

We collect or use the following information about our members:

- Names and contact details

Lawful basis

Our lawful basis for collecting or using personal information from enquiries about joining the choir, about hiring the choir, general queries and members information is:

- Consent

Where we get personal information from:

- People directly

How long we keep information:

We retain personal information from general queries, about joining the choir or about hiring the choir for up to 12 months after the initial enquiry.

We retain personal details of choir members for up to 2 years after members have left the choir.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal data.

Your right to rectification - You have the right to ask us to rectify personal data you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal data in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal data in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal data in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal data you gave us to another organization, or to you, in certain circumstances.

Your right to withdraw consent – When we use consent as our lawful basis you have the right to withdraw your consent.

You don't need to pay a fee to exercise your rights. If you make a request, we have one calendar month to respond to you.

To make a data protection rights request, please contact us via email using the contact details at the top of this privacy notice.

How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us via email using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address: Information Commissioner's Office
Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>